



Important Birthday Party Information

Cancellation Policy

A non-refundable \$45.00 deposit is due at the time of booking. This deposit will be credited toward your final bill. In the event that you cancel your party your deposit will not be refunded.

Bad Weather Policy

In the event that Funderland must close due to weather conditions, you may reschedule your party, opt to receive a Family Value Pack of 30 tickets, or receive a full refund of your deposit. Please be aware that Funderland will do its best to remain open if it is only lightly raining. If the park is open and you decide not to come you will lose your deposit.

Party Date Change

If you must change the date of your party please contact us at least one week prior to the scheduled date of the party so new arrangements can be made. If you must change the date of your party and it is less than one week before the date of the initially booked party a new non-refundable \$45 deposit will be required. In some cases Funderland may not be able to accommodate your new party date.

Important Information

Because we want your birthday party to run smoothly and be enjoyable for everyone, it is important that you read and understand the following information. You are responsible for understanding and knowing the following information.

1. Funderland will do its best to keep all the rides in operation. However, due to unforeseen circumstances we cannot guarantee that all the rides will be in operation.
2. Keep in mind that no expectant mothers or individuals with hard casts will be permitted to ride. There are no exceptions to this rule.
3. Some rides may have height or age restrictions that children may not meet. Ride descriptions are available on the Funderland website.
4. You may bring your own food into Funderland, but alcoholic beverages and cooking devices such as BBQs, Grills, and Crockpots are not allowed.
5. Only pull piñatas are allowed in Funderland. Piñatas that must be broken with a baseball bat or other blunt items are not allowed. Pull piñatas are available for purchase.
6. Please remember that your 2-hour birthday party includes both riding time and the use of the birthday area. This means you have 2 hours for your guests to ride on all the rides and to eat any

food. The 2 hours of party time in the party area cannot be extended. Additional riding time without use of the area may be purchased.

7. Due to time constraints and limited facilities, birthday parties cannot begin early or run late. Please check in at the ticket box no earlier than 15 minutes before your party, and as a courtesy please make sure to remove your personal belongings in a timely manner. The Funderland staff will assist in the removal of trash and clean up.
8. Please consider who will be included in your rider head count. Each individual that rides, whether they are a child or an adult, will be counted toward your final tally. It is therefore up to you to decide who you want to ride and advise the party host. We will not include adults in the tally without the birthday parent's permission.
9. Please be aware that birthday areas are assigned in advance by Funderland, and cannot be reassigned on the day of the birthday party. Funderland does not guarantee specific areas requested unless you have paid for a specific area (additional \$25 charge) in advance.

Birthday Party Tips

- We have found that parties flow more smoothly if the children are allowed to go on the rides first and then eat towards the later part of the 2 hour time period. This allows the children to get some of the excitement out of their system right away.
- An elaborate meal is usually more trouble than it's worth; some easy ideas are finger sandwiches, juice boxes, pizza, cupcakes, or simply just cake. Simpler parties are usually more successful. Keep in mind that Funderland does not permit any alcoholic beverages or cooking devices within the park.
- Impress upon your guests that the party is for two hours only, so it is in their best interest to arrive on time, the 2 hours of unlimited rides will not be extended for any late arrivals.
- Remember that on busy weekends around midday, it may take more time to find a parking space in the park. You may also park behind Funderland on Sutterville Road.

What do I do on the day of the Party?

- When you arrive at Funderland, go to the ticket box and check in at the side windows. The Funderland birthday party staff will then direct you to your 2-hour birthday area. (If you would like to check in 15 minutes before your party begins, that is okay, but we cannot guarantee that your area will be ready until the reserved party time.)
- At the designated birthday party time, a Funderland birthday host will come over to your birthday party area and stamp the hands of all the individuals who want to go on the rides. The birthday host will keep track of how many stamps have been given. Inform the staff if you will be stamping adults or younger children.
- For the first half hour, the birthday party host will remain near the birthday areas to stamp any late arriving guests. After this time has passed, you will need to bring any individuals you wish to stamp to the ticket booth. A birthday parent must be present to have a guest stamped. (We do this to protect you; otherwise, anyone could come up to us, claiming to be a part of your birthday group!)
- The birthday host will come to your area to settle up the balance of the birthday party towards the last hour of your party. As a courtesy to the party coming in after yours, please have your payment ready so that the transaction will be quick and smooth. This can be paid with cash, ATM or credit. We no longer accept checks. Keep in mind that you will be charged for 10 riders even if you have less than 10.