

Important Birthday Party Information

Cancellation Policy

A non-refundable \$49.95 deposit is due at the time of booking. This deposit will be credited toward your final bill. In the event that you cancel your party your deposit will not be refunded.

Bad Weather Policy

In the event that Funderland must close due to weather conditions, you may reschedule your party, or opt to receive a credit of \$49.95 toward admission to Funderland in the future. Please be aware that Funderland will do it's best to remain open if it is only lightly raining. If the park is open and you decide not to come you will lose your deposit.

COVID - 19 Policy

The person booking the party is responsible for notifying their guest that 6-foot physical distancing is required in the party areas and the entire park at all times between family groups that do not live in the same household. Face masks will be required when social distancing is not an option including entrance into the park, loading on rides, and socializing in party areas. Please consider making the party area a base area for guest to rotate through for food, drinks, and gifts, rather than a place to gather so distancing can be maintained.

Important Information

Because we want your birthday party to run smoothly and be enjoyable for everyone, it is important that you read and understand the following information. You are responsible for understanding and knowing the following information.

- 1. Funderland will do its best to keep all the rides in operation. However, due to unforeseen circumstances we cannot guarantee that all the rides will be in operation.
- 2. All guests in your party will be counted as riders and will be charged toward your final headcount. Any parent or child which you do not include in your headcount will still need to pay an admission to enter the park. The only exceptions are children 1 and under and pregnant mothers who will not be charged admission.
- 3. Please have a list of your guests available for our front gate staff so we know that they are with your party.
- 4. Keep in mind that no expectant mothers or individuals with hard casts will be permitted to ride. There are no exceptions to this rule.

- 5. Some rides may have height or age restrictions that children may not meet. Ride descriptions are available on the Funderland website.
- 6. You may bring your own food into Funderland, but alcoholic beverages and cooking devices such as BBQs, Grills, and Crockpots are not allowed.
- 7. Only pull piñatas are allowed in Funderland. Piñatas that must be broken with a baseball bat or other blunt items are not allowed. Pull piñatas are available for purchase.
- 8. Please remember that your birthday party includes admission into Funderland for the entire day, but only two hours use of a birthday party area. Please be courteous to the party following yours and leave the area when your two hour period is up. You may stay and continue riding the rides until the park closes for the day.
- 9. Due to time constraints and limited facilities, birthday parties cannot begin early or run late. Please check in at the ticket box no earlier than 15 minutes before your party, and as a courtesy please make sure to remove your personal belongings in a timely manner. The Funderland staff will assist in the removal of trash and clean up.
- 10. Please be aware that birthday areas are assigned in advance by Funderland, and cannot be reassigned on the day of the birthday party. Funderland does not guarantee specific areas requested unless you have paid for a specific area (additional \$25 charge) in advance.

Birthday Party Tips

- An elaborate meal is usually more trouble than it's worth; some easy ideas are finger sandwiches, juice boxes, pizza, cupcakes, or simply just cake. Simpler parties are usually more successful. Keep in mind that Funderland does not permit any alcoholic beverages or cooking devices within the park.
- Impress upon your guests that the party area use is only for two hours, so it is in their best interest to arrive on time, the party area use will not be extended for any late arrivals.
- Remember that on busy weekends around midday, it may take more time to find a parking space in the park. You may also park behind Funderland on Sutterville Road.

What do I do on the day of the Party?

- When you arrive at Funderland, go to the front gate to check in for your party. Give the front gate staff your guest list so we can let them enter as they arrive. At this time you will be charged in full for the guests on your list (we can easily add guests if more arrive than expected) and the balance of your party.
- The Funderland birthday party staff will then direct you to your 2-hour birthday area. (If you would like to check in 15 minutes before your party begins, that is okay, but we cannot guarantee that your area will be ready until the reserved party time.)
- Your birthday host will direct you to your birthday party area and help you unload and set up your party area. At the main gate, as your guests check in they will be directed to your party area.
- At the end of your two hour birthday area reservation a staff member will help you pack any items and clean your area. Feel free to remain in the park for the remainder of our operating day.